

HOW TO LOGIN TO YOUR XANGO BACK OFFICE

The image shows a screenshot of the MYXANGO login interface. At the top, the word "MYXANGO" is displayed in large orange letters. Below it, there is a language selection dropdown menu currently set to "English", with a callout box labeled "1" pointing to it. To the left, there are two input fields: "DISTRIBUTOR ID:" and "PASSWORD:", both with callout boxes labeled "2" and "3" respectively. To the right of the input fields is a "Login »" button with a callout box labeled "4". Below the login button, there are three links: "Low Bandwidth? Click Here to login", "Lost your password?", and "Register for MYXANGO Office". At the bottom of the page, there is a section titled "About XANGO" and footer text: "Worldwide Login Pages + Support: webtools@xango.com" and "© 2007 DBC, LLC".

SEQUENCE TO FOLLOW

1 - Select your language from the drop-down list if the default option is not what you want. The language options vary depending on the country you are registered in.

2 - Enter your distributor ID assigned to you after signing up with XanGo™. If you do not have this, ask your sponsor who can view and share this information with you.

HOW TO: There should be a flashing cursor in the white area immediately below the **DISTRIBUTOR ID** field. This will allow you to type your distributor ID number here. If the cursor is not displayed in this area, a single click on the white area with the left-hand mouse button will do this.

3 - Type your password which was entered by you/your sponsor during the sign-up process. If you do not have this, click on the text : [Lost your password?](#) – see section below for more details.

4 - With the correct distributor ID and password, a single click with the left hand mouse button gives access to what is called your XanGo back office.

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WHAT DO THE OTHER FUNCTIONS ON THE LOGIN PANEL DO?



5 - If you are on a dialup or very slow internet connection you can click on the [Low Bandwith](#) text to speed up the login process. You are required to enter the same information as above to log into your XanGo back office.

6 - If you have [Lost your password?](#) click on this text. You are prompted to enter your distributor ID and email address used in the sign-up process – your password will be emailed to you.

7 - [Register for MYXANGO Office](#) – see separate training document entitled 'How to Access Your XanGo back office for NEW SIGNUPS ONLY'.

8 - [Worldwide Login Pages](#) – displays a list of all of the login web addresses for every country XanGo currently does business in. More information can be found on this in a separate document called 'How to Determine the Web Address to Use for Login'.

9 - only use this email address to let XanGo know of some technical issue which you think needs fixed or to suggest improvements. Do not use this if you need help to login to your XanGo back office.

If you are not able to login having followed the above information, call your country specific Customer Service department to ask for their help.

XanGo™ provide 'freephone' telephone numbers and long opening hours which makes it easy to contact them. The contact telephone number for each country is displayed on our team support website www.gosupportme.com at the bottom of each page via the Contact XanGo™ button.

RELATED TRAINING DOCUMENTS:

- **How to Access Your XanGo™ back office for NEW SIGNUPS ONLY**
- **How to Determine the Web Address to Use for Login**

RELATED TRAINING VIDEOS:

- **How to Login To Your XanGo Back Office**

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